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Activities are goal-directed sets of actions; things people want to accomplish. What are the pathways people take toward the things they want to accomplish? Include specific actors and processes. How long do they spend doing something? With whom are they interacting?

General Impressions and Observations:

Elements and Features:

Sketch a Summary of Activities:

E

Environments include the entire arena where actions take place. Describe the atmosphere and function of the context. Look at individual and shared spaces, public and private.

General Impressions of the Theme, Style, Materials, and Atmosphere:

Elements and Features:

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Floorplans:

Scenes:



Interactions are between a person and someone or something else, and are the building blocks of activities. What is the nature of routine and special interactions between people, and what are the particulars? Study interactions between people, objects, and environments.

General Impressions of the Theme, Style, Materials, and Atmosphere:

Elements and Features:

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Sketches of Interactions:

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Objects are building blocks of the environment, key elements sometimes put to complex or unintended uses (thus changing their function, meaning and context). What are the objects and devices people have in their environments and how do they relate to their activities?

General Impressions of the Theme, Style, Materials, and Atmosphere:

Sketch Inventory of Key Objects and Object Interfaces:

U

Users are the consumers, the people providing the behaviors, preferences and needs.
Who is present? What are their roles and relationships? What are their values and prejudices?

General Impressions of People in this Context:

Sketch Inventory of People:

Sketch People Interacting in and with their Environment:
